

Step by Step

empowering homeless people and those facing adversity

Mission

Our reason for being

To empower homeless people and those facing adversity to achieve their full potential

Vision

What we want to become

To become a leading organisation which sets a standard for excellence and continually develops to meet the needs of homeless people and those facing adversity

Values

Our essential principles: what we stand for

Openness & Trust

What you see is what you get!

- Straightforward and honest
- Open-minded about the views of others
- Able to give and receive constructive feedback
- Deliver what you promise

Courage

No matter what!

- If it's right, do it; if it's not, challenge it
- Guts and commonsense are preferable to inertia and intellect

Teamwork

What value can I add to others?

- Work in partnership
- Look for 'win-win' situations
- Be aware of your impact on others
- Promote an enjoyable working environment

High standards

Go the extra mile!

- Is it your best?
- Monitor progress regularly
- Strive to improve quality in all you do
- Be creative

Responsibility & Accountability

It's down to me!

- Take responsibility for what you do
- If you say you'll do it... do it!
- Have a 'can-do' attitude
- Don't blame others for your mistakes