

COMMUNITY HEROES (NF)

COMMUNITY HERO ROLE PROFILE



#BE THE
HERO

ROLE OVERVIEW

Are you passionate about making a difference in your local area? As a Volunteer Community Hero for the Step by Step, you'll be at the heart of our mission—bringing energy, ideas, and enthusiasm to help support young people facing hard times and/or homelessness. Whether it's collecting donations, spreading awareness, or delivering inspiring talks, you'll play a vital role in ensuring our work reaches those who need it most.

KEY RESPONSIBILITIES

- **Fundraising & Awareness:**
 - Collect and manage donation boxes across the community.
 - Help plan, organise, and deliver fundraising events that engage and inspire.
 - Encourage local businesses and individuals to support our cause.
- **Community Engagement:**
 - Deliver talks to schools, local groups, and businesses to raise awareness of youth homelessness.
 - Act as an ambassador for Step by Step at community events and networking opportunities.
 - Build relationships with local groups to strengthen support and collaboration.
- **Marketing & Promotion:**
 - Distribute leaflets and promotional materials within the community.
 - Help promote Step by Step through creating and nurturing local connections.
 - Work with the charity team to identify new opportunities to share our message.
- **Supporting Operations:**
 - Provide hands-on help at events and initiatives.
 - Assist with administrative tasks related to fundraising and community outreach.
 - Offer support where needed to ensure the success of Step by Step's activities.

WHAT YOU BRING

- A positive and enthusiastic attitude to champion our cause.
- Strong interpersonal skills and confidence in engaging with the public.
- Willingness to get involved in a variety of activities.
- A passion for helping young people and making a tangible difference.

YOUR HEROIC COMMITMENT

- Attend regular team meetings (around 6 per year).
- Take part in events and fundraising activities as required.
- Act as a proactive ambassador for Step by Step in the community.
- Support other team members and step in where needed to ensure success.

WHAT'S IN IT FOR YOU?

- Be part of an inspiring team making a real difference in young lives.
- Gain valuable experience in fundraising, public speaking, and community engagement.
- Develop new skills and connections within your local area.
- Experience the rewarding feeling of knowing you're helping to change lives.

READY TO BE A HERO?

If you're ready to **Be the Hero** and make an impact in your community, we'd love to hear from you!

Get in touch at BeTheHero@stepbystep.org.uk to apply or learn more.

As we follow the safer recruitment guidelines applicants are required to complete a short online application form.

Successful applicants are required to undergo an enhanced DBS check and must provide two references.